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Presentation at Meeting – Safer Stronger Communities Select Committee – 3.11.22 – Item 04 Library Service Update

The public are welcome to attend our committee meetings. However, occasionally, committees may have to consider some business in private. Copies of reports can be made available in additional formats upon request.

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# Library and Information Service Update

Safer Stronger Communities Select Committee 3 November 2022



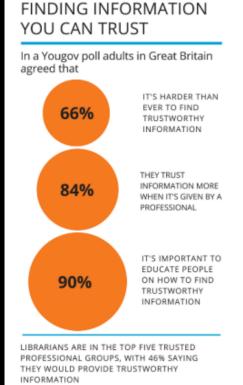
jenda Item



# Background

- The Lewisham Model hubs and community libraries
- Money well spent cost per person in Lewisham is  $\pounds 10$
- The last full year of "normal" operations libraries delivered
  - Visits 2.2 million
  - Issues 715,778
  - Enquiries ca. 250,000
  - Events 1,040
- Increased trust in libraries nationally

Libraries are a resource for the council and for residents



and information



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An online Yougo clustery of 2.006 adults in GB was carried out 11-23 Jan 20 Full results www.clip.org.uk/thissledprofessionels



### Successes

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### Libraries are a resource for the council and for residen<sup>-</sup>

- Reopening post Covid and gradual increase
  in opening hours
- Launch of the new Catford Library
- London Borough of Culture StoryTrails
- Equalities & diversity BHM
- BIPC Local



tl StoryFutures Academy Retweeted

Lewisham Libraries @LewishamLibs · Sep 21 More pictures from the incredible weekend of immersive storytelling through AR and VR technology that was #StoryTrails!

We experienced untold stories from Lewisham's past in brand new ways thanks to @readingagency @unboxed2022 & @StoryFuturesA

#### #SummerofStories #CatfordLibrary



# Potential



- Collaboration within
  - Economy Jobs and Partnerships
    - BIPC Local, Business Support
  - Children and Young People
    - Making it Real
  - Housing
    - Housing options
  - Customer Services
    - DigiZones
  - Public Health
    - Warm Welcomes

### Libraries are a resource for the council and for residents

- Collaboration outside
  - Community Library partners
  - British Library
  - The Reading Agency
  - The Library Consortium



## Critical factors

- Buildings Lewisham Library
  - LUF bid and plan B
- Finance Decreasing resources across the council
  - Further savings required
- Staffing Changes in organisational structures
  - Opportunity to review cross directorate deliverables

- ICT Infrastructure development
  - Business Case for invest to save being considered

Libraries are a resource for the council and for residents



## What next?

- Lewisham Library A decision is required asap
- ICT how can we support the digital needs of residents
- Opening hours If savings are delivered through reductions, how do we decide when to optimise when we are open for existing users and potential new ones? Needs to be done before March 23
- Supporting the community libraries Can we do this through Warm Welcomes
- How do we embed the Service as a resource for council and residents